

Ordering Policy

Refund Policy

Only if the item is faulty, we offer a full money back guarantee, provided the item has not been used, altered, worn, washed, laundered or damaged in any way. Advice of a return must be made within 21 days of delivery by Corporate Designs.

Please read and complete the Harcourts Exchange Form.

Exchange / Return Policy

Please Note: ONLY Apparel (i.e. shirting, polos) can be exchanged. All other items (unless faulty) are unable to be exchanged for hygiene purposes.

Please read and complete the Harcourts Exchange Form.

Delivery Times

We endeavour to dispatch our orders within 48 hours for in stock apparel and merchandise, subject to stock availability (excluding weekends and public holidays).

Due to the nature of online shopping being setup for those who want the convenience and savings of in home shopping - internet orders can only be shipped via secure postage/courier service. All parcels must be signed for at the time of delivery.

When using our preferred courier companies, Corporate Designs accepts no responsibility for any loss of, damage to, late delivery or non-delivery of goods ordered from our web site. To the maximum extent permitted by law, you agree to release our carriers from any liability relating to loss of, damage to, late delivery or non-delivery of any goods you order from this web site and to assign all rights to claim compensation or insurance against our carriers to us and expressly and irrevocably do so by agreeing to our Order Policy at the time of placing an order.

In rural and regional areas of Australia, delivery times for Express Parcel Services are in respect of delivery to the Post Office of the principal township in that area. Delivery to final destinations may take longer. If in doubt check with your local Post Office.

Backorders

We always carry on hand a large inventory so that most orders can be processed in a relatively short period of time. However at times it is possible that the product you have ordered may be out of stock for the moment hence not immediately available. This can be due to other orders in process or items placed on hold. We endeavour at all times to have items available within a reasonable period. It is of assistance if you would advise us of a day time contact phone number when placing your order where we can advise you of any long delays regarding backorders.

Incorrect Listings

Any website errors in listing of the Product name, description, or pricing of any item displayed on this website is subject to database listings and if listed incorrectly due to human error or software error, will be changed as soon as possible to be corrected. If a purchase is made of an Item and it has an incorrect Product name, description, or pricing, then we will notify you immediately upon receiving the Order of the incorrect listing.

We are not obliged to sell an item listed with incorrect details in any manner and it is part of our Ordering Policy that when making a purchase any item can be withdrawn from sale due to being out of stock or incorrectly listed for whatever reason.

- Disclaimer –

DISCLAIMER. SHOULD ANY ITEM BE FOUND TO BE INCORRECTLY LISTED WE RESERVE THE RIGHT TO REJECT ANY OFFER TO PURCHASE AND OR TO WITHDRAW ANY ITEM FOR SALE.